

Emergency Department

Our Fees Explained

Your Emergency Department account consists of two components:

1. ED gap fee, fixed at \$400. This fee is an out-of-pocket expense.
2. Medical professional attendance fees (doctor fee).
 - This fee is determined by the treating doctor during your visit using items numbers from the Medicare Benefits Schedule (MBS) and is 100% covered by Medicare.
 - You will need to pay this fee upon discharge or transfer to ward, but Medicare will return 100% off this fee back to your nominated bank account you have on file with them, usually within 24 hours.
 - The ED reception team will submit this claim on your behalf.

You are required to pay both the ED gap fee and the medical professional attendance fee on the day of presentation prior to leaving the Emergency Department.

1. Our ED gap fee is \$400. This fee is an out of pocket expense that cannot be claimed through your private health insurance. The ED gap fee covers, but is not limited to:

- Pathology, all bloods tests and samples
- Imaging, all x-rays, CTs and ultrasounds
- All consumables such as crutches, slings, moon boots, splints
- All medication dispensed during your visit to ED
- All wound care management such as dressings, bandages, sutures
- Monitoring and investigations such as ECGs, Intravenous therapy (fluids & antibiotics)
- Skilled nursing care provided by highly trained Emergency nurses
- Aftercare – follow up care or review within 7 days



2. Medical professional attendance fee (doctor fees). This fee is determined by the treating doctor during your visit using items numbers from the Medicare Benefits Schedule (MBS) and is 100% covered by Medicare. The Medicare fee covers, but is not limited to:

- Your comprehensive consultation with the Emergency Medicine doctor/s
- Medical referrals and requests for Pathology and Imaging
- Medical referrals to Specialists as an inpatient or outpatient as required
- Minor procedures such as wound closures, dressings, abscess drains
- Non minor procedures such as fracture reductions, cardioversions, suturing wounds, nerve blocks
- Resuscitation and airway management if needed
- Management of fractures and dislocations as required
- Prescriptions for medications
- Medical documentation such as Medical or Carer Certificates

On discharge or transfer to ward, you will pay the doctors billing at ED Reception. The ED Reception team will submit your claim to Medicare online and Medicare will return 100% of the fee to the bank account you have nominated with Medicare, usually within 24 hours.

We have recently upgraded this process to make it easier and more efficient for you. You will no longer need to wait for Medicare to send you a cheque, and then return it by mail to the ED.

Your out of pocket remains fixed at \$400 (ED gap fee).

After care / Follow up care

We offer a comprehensive after care service. For 7 days following your discharge from ED or the ward, you can present to the ED for follow up or review for the same condition, at no charge. We will waive the \$400 ED gap fee and bulk bill the doctor's fee to Medicare. This is to ensure you receive the highest quality clinical care at Lake Macquarie Private Emergency Department.

